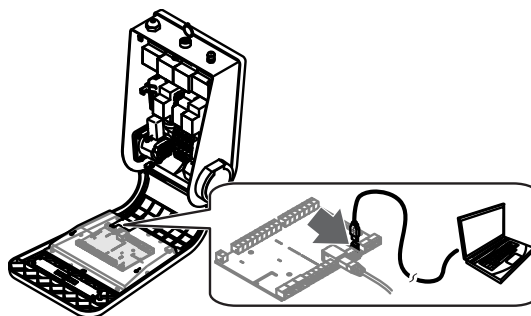


NOTE:

- Driver installation is required only for computers running Microsoft Windows operating systems. Users of Mac OS or Linux can connect *CHARGESTORM CONNECTED 2* without the driver installation.
- To complete the driver installation, a functioning *CHARGESTORM CONNECTED 2* unit, mini-USB cable and a Ms Windows PC/laptop are required.
- Administrator rights are required to complete the installation. If you do not have the administrator rights, seek support from your IT department when following the installation process.

1. Download drivers from CTEK website or by following [this link](#).
2. Connect the desired Ms Windows PC to the *CHARGESTORM CONNECTED 2* unit using a Mini-USB cable. The image below shows how to access the Mini-USB port on CC2. The *CHARGESTORM CONNECTED 2* should be powered on.

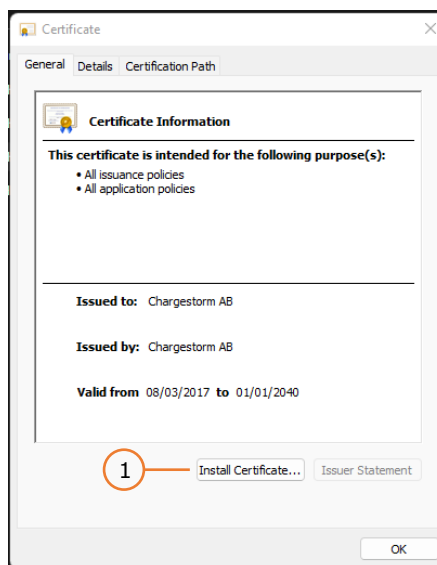


3. All required files will be downloaded in a ZIP file. Open the ZIP file, extract the "CCU Driver" folder inside it by dragging it into your desired location and open the extracted folder.

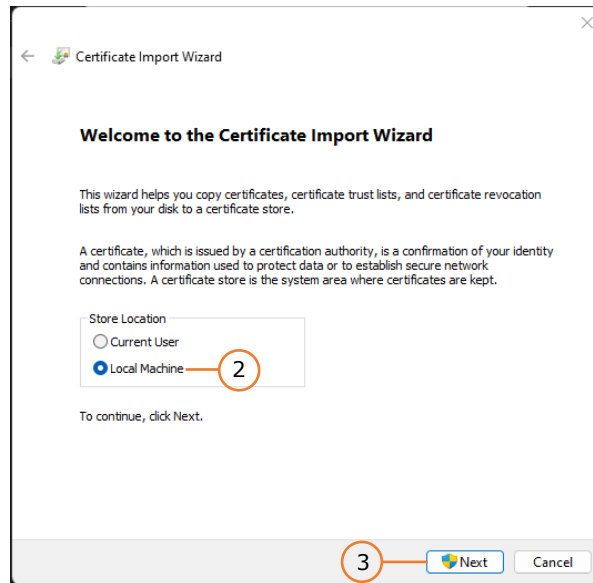
Note: CTEK recommend extracting the drivers into C:/ to make drivers easily accessible from any user account.

4. Open "Chargestorm_license.cer" and click "Install Certificate" (1).

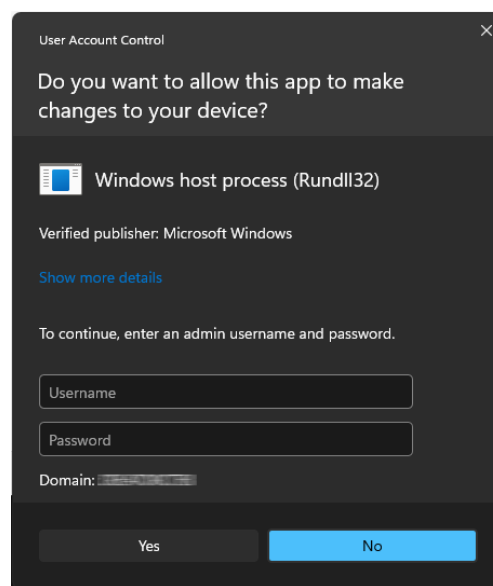
Note: You will require the administrator rights to complete Steps 4 - 12.



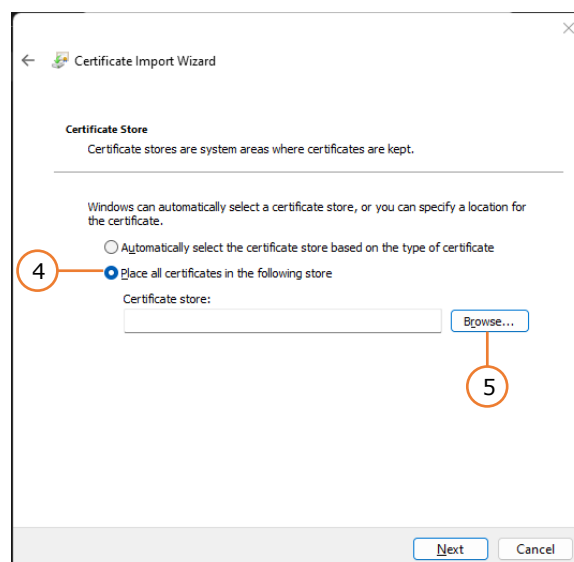
5. Select "Local Machine" (2) and press "Next" (3).



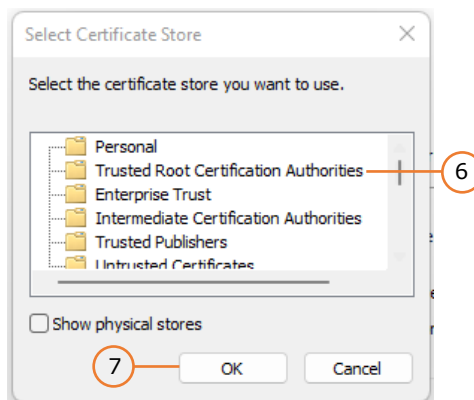
Note: You may be prompted to enter the Administrator login details to authorise the installation. If you do not have the administrator right, contact your IT department.



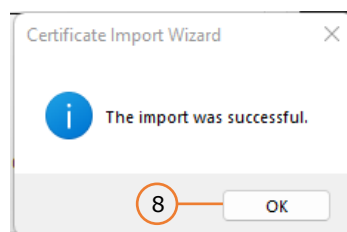
6. Select "Place all certificates in the following store" (4) and press "Browse" (5).



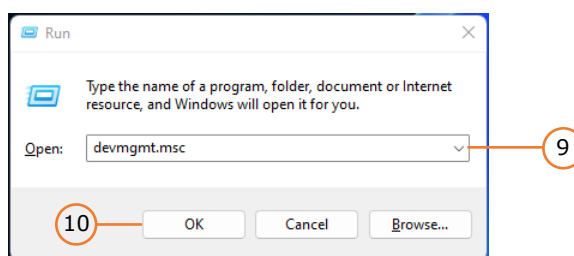
7. In the pop-up window select "Trusted Root Certificate Authorities" (6), press "OK" (7).



8. Continue with the certificate installation by pressing "Next" until "The import was successful." message is displayed. Press "OK" (8).

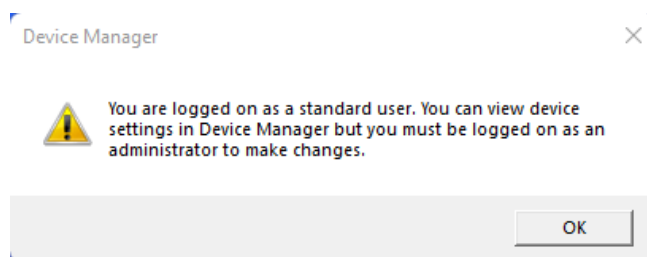


9. Open the Device Manager by pressing Windows + R keys on your keyboard and typing in `devmgmt.msc` (9) and pressing "OK" (10).



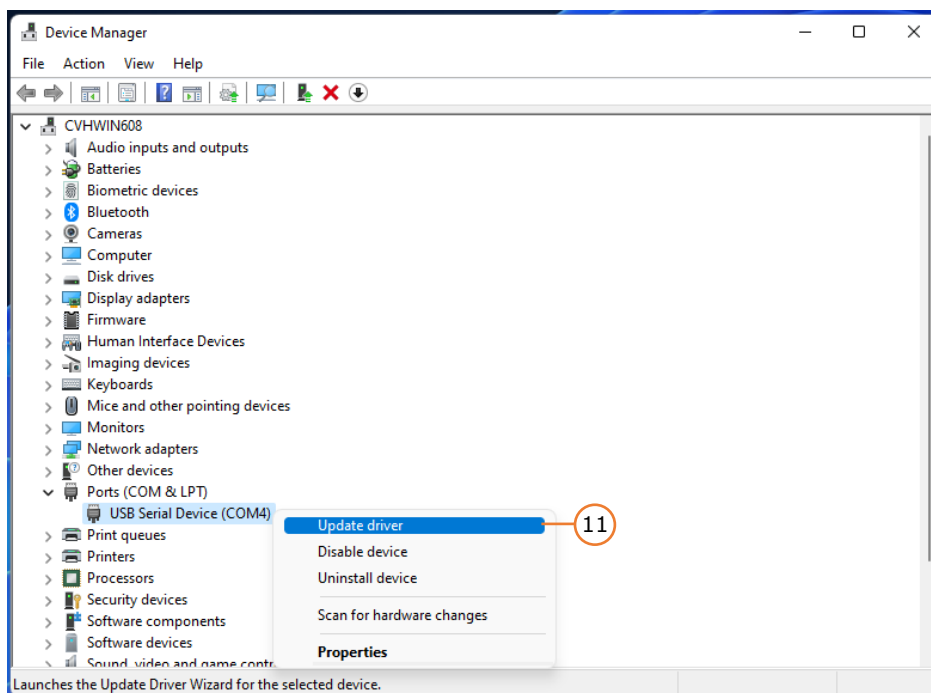
Alternatively, the device manager can be accessed through the settings app in Windows 10 & Windows 11 (Settings ->System->About->Device Manager) or via the Control Panel in Windows 7 (Control Panel->System->Device manager).

Note: If you get the below message when starting the Device Manager, you will need support from your IT department.

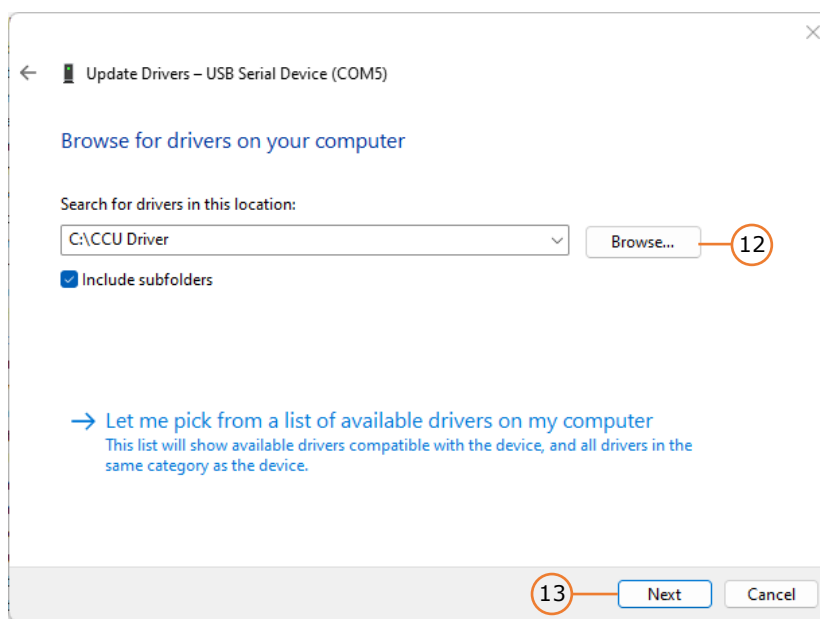


Note for IT Department: The fastest way to access the Device Manager with admin rights from inside a standard user account is via the Command Prompt. Run the Command Prompt as administrator and launch `devmgmt.msc` from this instance to elevate the user rights.

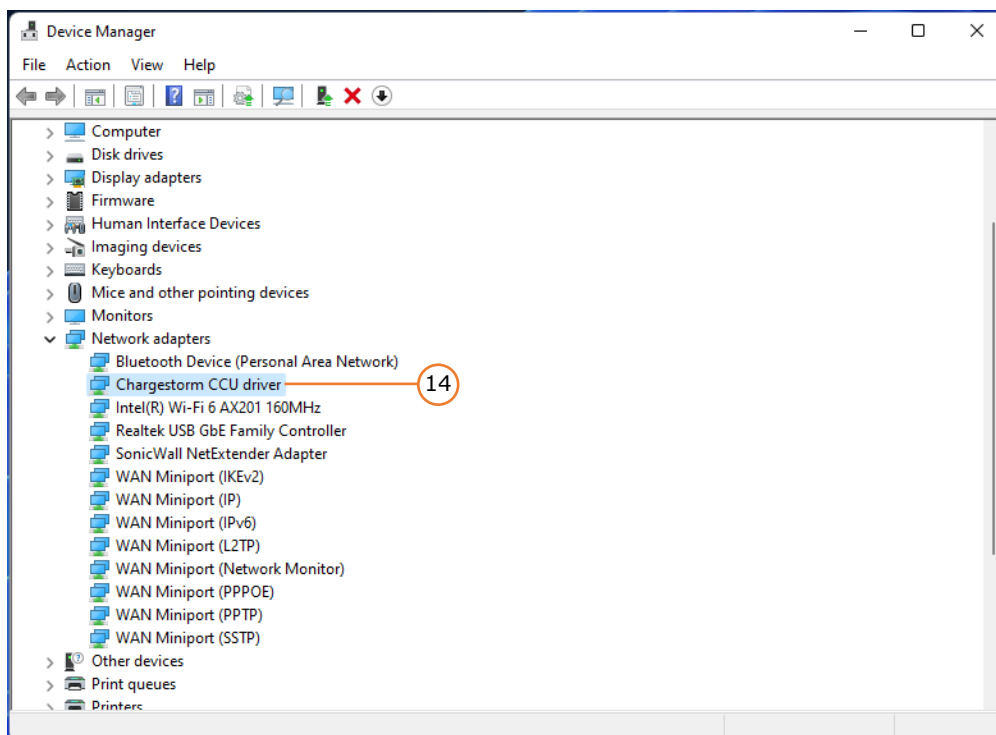
10. Locate "Ports (COM & LPT)" dropdown and a device called "USB Serial Device (COMX)", where X will be replaced by a digit. Right-click on the device and press "Update Driver" (11).



11. In the opened window, select "Browse my computer for drivers".
12. Navigate to the extracted "CCU driver" folder from Step 3 using the "Browse" (12) button and press "Next" (13). If the drivers install correctly, you will see a confirmation message.



Note: Once the driver is installed, it will appear in "Network adapters" dropdown as "Chargestorm CCU driver" (14).



13. Open internet browser and navigate to <http://192.168.7.2> to verify that the CC2 configuration page is accessible.

Note: When connecting to CHARGESTORM CONNECTED 2 units after the drivers are installed, allow 2 minutes for the unit to be recognised and fully initialised by the PC before attempting to access <http://192.168.7.2>.